

Accommodation guidelines & FAQ



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Who can be accommodated with the team?

 Piteå Summer Games primarily provides accommodation for teams and their leaders/supervising adults. Everyone accommodated with the team must purchase a participant wristband, i.e., Participation Fee A.

Team leaders and supervising adults

- How many adults can be accommodated with the team?
 - For safety reasons, a minimum of one (1) and a maximum of four (4)
 leaders/supervising adults, over the age of 18, must be accommodated with the team. These adults are responsible for the team at the accommodation and must also relay information from the accommodation staff to the team. The team leader holds overall responsibility for the team and its players.
 - The adults stay in the same room as the team and must be registered with their **names and contact details** on the team page.
- We have more than four team leaders/coaches for our team. Where can they stay?
 - If they wish to stay under Piteå Summer Games' arrangements, they can book campsites once our camping reservations open.
- The adults who will stay at the accommodation are not of the same gender as the players, can they get a separate room?
 - At least one (1) adult, over the age of 18, <u>must</u> stay in the same room as the team.
 - Piteå Summer Games cannot guarantee separate rooms, for whatever reason, but of course you can express your wishes about this by sending us a message on your team page no later than April 30.

Family members accompanying the team

- We have several family members who want to accompany the team to Piteå. Can they stay with the team?
 - No. Piteå Summer Games prioritizes accommodation for the team and a maximum of 4 leaders/supervising adults. For the other family members wishing to accompany the team to Piteå, we suggest:
 - Booking a campsite under Piteå Summer Games' arrangements.
 - Booking a hotel, campsite, or other accommodation option in Piteå. Check this website for different accommodation options in Piteå: <u>https://www.pitea.se/en/Visitors/accommodation/</u>
 - Contacting Piteå Tourist Center for information on private accommodation rentals during the tournament: <u>https://www.pitea.se/en/Visitors/Pitea-Tourist-Centre/</u>.

Piteå Summer Games camping

Can our leaders/accompanying families camp close to the team?



- For leaders/accompanying family members who are not staying with the team, it is possible to camp close to several of our accommodations. Piteå Summer Games will strive to place campers close to their respective teams' place of accommodation whenever possible but cannot guarantee this in all cases. Some accommodations do not allow camping, and this must be respected.
- Please note that the team's name and class/age group must be included in the camping booking for us to know which team you are associated with. This means that you don't have to wait until you know your team's place of accommodation before making your booking.
- How do I book a campsite?
 - When we open up our camping bookings, you will find more information on this webpage: <u>https://piteasummergames.se/en/camping-pitea-summer-games</u>. There, you will also find the link to the booking page.

Accommodation details

• Where will the team stay?

- Once the booking of the number of persons needing accommodation (participation fees) closes on April 30, Piteå Summer Games will begin planning where each team will be accommodated. This planning is done in conjunction with the group draw and the match schedule.
- The accommodation assigned to each team depends on factors such as:
 - The availability of accommodations.
 - The number of people in your team and in all other teams who have booked accommodation.
 - Whether there are multiple teams from the same club participating.
 - Any campers associated with the team.

• When will we know where the team will stay?

- Piteå Summer Games will announce where the teams have been accommodated at the beginning of June.
- We have been assigned an accommodation. Where can we find more details about it?
 - Once we have released the assigned accommodation for each team, information about the accommodation location, assigned tournament restaurant, and nearest bus stop will be available on our website and your team page.
 - There you will also find details on where to check in at your accommodation.
- What type of accommodations is available for teams with Participation fee A?
 - Piteå Summer Games rents a variety of venues such as community centers, parish halls, churches, preschools, sports halls, schools, and other facilities



throughout Piteå Municipality to provide accommodations for teams during the tournament.

- Since the size, primary function, and location of these venues vary greatly, the number of teams staying at each accommodation also differs.
- Regardless of the accommodation, the venues are spaces that are typically used for other purposes. This means they might have furniture, equipment, or materials that belong to the regular operations of the venue in them. We, and those we rent the venues from, trust that you will treat these venues and their surroundings with respect, ensuring that the premises, furnishings, materials, and outdoor areas are left in the same condition as when you arrived, without any damage.
- If the venue is not currently used for regular operations, it may lack furnishings, equipment, or materials entirely. Even in such cases, we expect you to treat the venue with respect and leave it in the same condition as when you arrived.

Additinoal venue information

- The venues are generally within walking distance of a tournament bus stop.
- The venues accommodate about 10-80 people each.
- The number of teams staying at each venue vary greatly depending on the size of the venue.
- Refrigerators are not available in all accommodations and cannot be provided by Piteå Summer Games.
- Showers may not be provided at all venues but is available at several arenas, schools and at Nolia. The showers are for everyone who participates in the tournament as well as for Piteå Summer Games campers.
- The changing rooms are divided into boys and girls respectively.
- Tournament restaurant is not available in all accommodations but are generally within walking distance from the accommodation or one of the tournament bus stops.
- All accommodations are inspected and approved before use.

Requests and special arrangements

- Can we make requests for our accommodation?
 - Yes, you are welcome to make requests but we cannot guarantee anything! Requests regarding accommodation must be submitted via the team page no later than April 30. This ensures that they can be easily linked to the correct team. Piteå Summer Games will do its best to accommodate as many requests as possible but does not guarantee fulfilment of them– regardless of when the request was submitted. Requests not made via the team page and/or after April 30 will not be prioritized.
- Can our entire team stay in the same premises during the Piteå Summer Games?
 - Piteå Summer Games strives for the entire team, to the greatest extent possible, to be able to live in the same premises. However, there are



accommodations that are divided into several smaller apartments/offices, or preschools where several smaller rooms mean that the team has to split up in order to be accommodated.

- We will divide our team into more than one team during the tournament. Will we
 be able to stay in the same room and/or accommodation with everyone, or will we
 stay in different rooms/accommodations?
 - If you have a specific request regarding this, you are welcome to notify us via your team page no later than April 30th. Please note that we cannot guarantee that the request can be fulfilled.
 If you are registered under the same registration number and in the same
 - class/age group, we will place you in the same accommodation.
- Can we stay in a larger room such as a sports hall with our team?
 - Larger accommodations are often used for larger teams, teams that wish to stay in the same accommodation as other teams or for clubs that participate with several teams in the tournament. In these larger accommodations, teams may have to share the space with other teams.
 - Piteå Summer Games does not place boys' and girls' teams in the same rooms, nor two different clubs in the same room without first having communicated with the respective teams.
 - As far as possible, we try to divide larger rooms/halls with dividers in the middle.
- We travel on the same bus as one or more other teams, do we get to stay at the same accommodation?
 - Send us a message about this via your team page no later than April 30 and we will see what we can arrange. However, we cannot give you any guarantees.
- We want to stay in the same accommodation as, or share a room with, another team from *our partner club / another club*. Can it be arranged?
 - Send us a message about this via your team page no later than April 30 and we will see what we can arrange. However, we cannot give you any guarantees.
- We want to stay in the same accommodation as, or share a room with, another team from *our own club*. Can it be arranged?
 - Send us a message about this via your team page no later than April 30 and we will see what we can arrange. However, we cannot give you any guarantees.
 - In general, we try, as far as possible, to place teams from the same club at the same accommodation unless otherwise requested.



Moving in and during the stay

- Can we go directly to our assigned accommodation when we get to Piteå?
 - No, all teams must check into the tournament via the check-in at Nolia before they can check into their respective accommodations! Only the team leader or a designated representative need to visit the check-in at Nolia, not the entire team.
- Piteå Summer Games accommodation staff
 - Each accommodation has dedicated staff. The accommodation staff is usually stationed at your accommodation site or a nearby school and they are responsible for several venues in the area.
 - When the team arrives in Piteå and have checked-in to the tournament at Nolia, the team should contact their accommodation staff to get help with the check-in at the accommodation.
 - The accommodation staff is available for your service and safety 24/7 throughout the tournament. If you have any questions during the tournament, do not hesitate to contact them!

• Things to keep in mind during check-in at the accommodation

- The check-in document
 - Write the exact number of people staying in the assigned accommodation. It is important that the number is correct in case something happens, such as an evacuation of the premises.
 - Provide a contact phone number for someone responsible for the team while in Piteå, ensuring the number is working and the person will be in town during the tournament.

• Moving in

- Take a photo of the accommodation before moving any furniture so that you can restore the space to its original condition at check-out.
- Arrange any furniture so that it does not block emergency exits or evacuation routes, and ensure it is stable to prevent accidents.
- Furniture should be placed along one wall or in the center of the room, not in front of the windows or doors that are emergency exits. These areas must be kept clear in case of evacuation. There should also be a clear path from the mattresses to the door. A good tip is to have each player place their bag above their head against the wall.
- Furniture should not be moved into hallways, as these are also evacuation routes.
- Do not slide furniture along the floor; instead, <u>lift it</u> with help. Any floor damage will be charged to the team.

Don't forget

• Bring your own air mattress, pump, and other bedding materials.



- Your team will be assigned a room appropriately sized for the number of participants (Participation Fee A) registered on your team page by April 30.
- Piteå Summer Games has calculated how many people each room can hold based on a mattress width of a maximum of 90 cm per mattress. A wider air mattress may require you to share one mattress with another person to fit in the room.
- Some accommodations do not have blackout curtains. Tip: Bring a sleep mask, as it does not get very dark during the nights in Piteå due to the midnight sun.
- Show consideration for others staying at the same accommodation as you and in the buildings near your accommodation. Quiet hours are between 12:00 AM and 6:00 AM.
- Alcohol, drugs, and smoking are prohibited inside and outside all of our accommodation sites.

Safety tips

- We strongly advice all participants and leaders to never leave valuables unattended.
- Never leave your accommodation without locking. The last person leaving must always lock the door or ask the accommodation staff to lock it if you do not have your own key.
- Double-check that windows and doors are closed and locked when leaving the accommodation.
- If you run into an unauthorized person at your accommodation, inquire about their presence (if you feel comfortable doing so) and notify the accommodation staff.
- We kindly ask that an adult accompanies the players when they go to the changing rooms and encourage teams to always go to the changing rooms and showers in groups.
- Battery-powered vehicles, such as electric scooters, are prohibited inside the accommodations due to fire hazards. Piteå Summer Games is not responsible for any theft of these items.

• Who cleans at the accommodation?

- At the accommodations where Piteå Summer Games staff are based, staff regularly clean the common areas such as the toilets, hallways and dressing rooms regularly during the tournament. The teams accommodated at these accommodations are responsible for cleaning of their own room when needed during the tournament, as well as before checking out.
- At smaller accommodation places, the accommodated teams are responsible to clean all used areas when needed during the tournament, as well as before checking out. If needed, contact accommodation staff for supplies and toilet paper.



- We won't be able to eat all our meals at our assigned tournament restaurant what can we do?
 - Talk to the accommodation staff about this when you arrive in Piteå.

Check-out process

- Check-out from the accommodation
 - Prepare for check-out in good time by speaking with the accommodation staff about:
 - When you plan to check out
 - Where cleaning supplies can be found
 - What/where/how you are expected to clean your accommodation
 - Check-out from the accommodation <u>must be done together with the</u> <u>accommodation staff</u>. It includes:
 - The cleaning of the accommodation is inspected and must be approved by the accommodation staff
 - Keys or similar that were issued to the team must be returned to the accommodation staff
 - The check-out document must be signed
 - Insufficient cleaning or damage to the accommodation premises, furnishings, materials, and outdoor areas will be noted on the check-out document.
 - The team is responsible for paying for any damages or insufficient cleaning.